

# ATKIN AND THYME

## RETURNS FORM

We hope you will be delighted with your Atkin and Thyme purchase, but if you find it unsuitable or you're not entirely satisfied please notify us by e-mail of your intention to return the product(s). Then simply complete this form and return it with your product(s) to the address detailed below.

We do ask that customers take responsibility for the return of unwanted item(s) at their own cost and once received back and inspected we will issue a full refund.

Upon request we can arrange a collection on the customer's behalf and the cost would be equivalent to the delivery charge paid (£5.95/£14.95) which would be deducted from any refund or exchange value.

Please be mindful to re-pack as received and we ask that you do not write any return address and or other information directly onto the outside of the boxes. If you do wish for us to collect, we require an image of the item(s) repackaged as received.

Could you please insert the completed returns form into an envelope and attach it to the outside of the box with your name and order number displayed on the outside.

NB: Please note we only accept returns received back within 14 days of the date the customer received them.

Finally, please fill in the reasons for return as it is very important for us to know why you are returning products. This information helps us to improve our products and services.

### Your Details

Mr/Mrs/Miss/Ms/Other \_\_\_\_\_ Full Postal Address \_\_\_\_\_  
\_\_\_\_\_

Order Number \_\_\_\_\_ Telephone Number \_\_\_\_\_

Your original method of payment:

MasterCard Visa PayPal Other \_\_\_\_\_

Item Code	Product	Quantity	Reason for Return	Exchange or Refund
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____