

ATKIN AND THYME

RETURNS FORM

We hope you will be delighted with your Atkin and Thyme purchase, but if you find it unsuitable or you're not entirely satisfied please notify us by e-mail of your intention to return the product(s). Then simply complete this form and return it with your product(s) to the address detailed below.

For unwanted items we ask that the customer takes responsibility for the cost of returns and we recommend that you pack the product(s) sufficiently and use an insured registered delivery company as we cannot accept liability for goods lost or damaged in transit. Failure to do so may result in us not being able to refund you.

You will be entitled to a refund or replacement if returned products together with this completed returns form reaches us within 14 days of the date you received them. We are unfortunately unable to accept returns received outside of this period.

Once received, the items will be checked and our customer services will contact you to discuss a possible replacement or full refund.

Finally please fill in the reasons for return as it is very important for us to know why you are returning products. This information helps us to improve our products and services.

Your Details

Mr/Mrs/Miss/Ms/Other _____ Full Postal Address _____

Order Number _____ Telephone Number _____

Your original method of payment:

MasterCard Visa PayPal Other _____

Item Code	Product	Quantity	Reason for Return	Exchange or Refund
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Return Address:

Atkin and Thyme Ltd
Unit 27 The IO Centre, Hearle Way, Hatfield Business Park, Hatfield. AL10 9EW